

# LS Retail for forecourt

*The software for your fuel and c-store needs*

## Webinar Q&A February 26, 2025

Presenter: Olafur Jonsson

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**Q: While doing prepay, can we select multiple fuel types?**

A: When doing a prepaid for on a pump, you can only select one type of fuel.

**Q: Do you support electronic meter reads?**

A: The system can read all information that is available through the Forecourt Controller API, based on the capabilities of the controller.

**Q: I am familiar with old LS POS and not new Browser POS. Is this an online only solution or online/offline?**

A: The browser-based POS can be set up in both on-line mode where the POS connects to Business Central that is located either on a store server in the head office and in the cloud. It can also be set up in an offline scenario, meaning that on the machine that's running the browser, the Business Central instance is set up.

**Q: Do you support Kitchen Bump Screen?**

A: The setup of the POS can be for any kind of retail scenario like in a hospitality setup that is connected to a kitchen and using a KDS.

**Q: Is there a whitepaper for changing site configuration, such as changes to pump/hose configuration and grade in tank etc.?**

A: The settings needed to configure LS Central for forecourt is in the LS Central help. Changes to pumps and other devices in the forecourt are done using documentation from vendors.

**Q: Can we use the mobile app to purchase fuel?**

A: The old LS Mobile POS does not have the forecourt functionality. LS Central POS, a browser-based solution, can run on any type of hardware device that supports running a browser, such as tablets. The layout of the fuel banner in the POS needs to be taken into consideration when deciding on a device to run the POS.

**Q: Can you show us how to check fuel in a tank please?**

A: This can't be demonstrated in a demo using a fuel simulator and is connected to the fuel the replenishment process that can be different among fuel retailers.

- Q: Does POS allow manual fuel sales (that are identified as manual and not from pump)? The reason is if a sale made to wrong customer in error and requires correction.**
- A: This depends on the different processes at the fuel retailer. The system can allow fuel to be sold as a retail item and this can be controlled by user rights in LS Central.
- Q: Can LS Central for forecourt handle testing fuel pump/hose by staff?**
- A: The POS solution communicates with the controller through the API and does not distinguish between test actions made by the staff outside in the forecourt and actual sales. The fuel inventory can be updated later in LS Central if needed to reflect test sales.
- Q: How many customers have LS Central for forecourt implemented?**
- A: Please send us direct questions in email about specific countries if needed
- Q: Which forecourt controllers are available?**
- A: We have created base plug-ins for DOMS 5000 and Wayne Fusion. If another forecourt controller will be used, a Hardware Station plug-in must be created for those types of Forecourt controllers. The base plug-ins can be used as references in that development.
- Q: How does LS Central for forecourt handle transactions done at the pump using credit or debit card?**
- A: OPT transactions (Outdoor Payment Terminals) can be added to LS Central using integration services like the LS Sync Service or other services that are in place at the customer.
- Q: Can you help clarify regarding the "License Manager" - is that something configured within Business Central Web Client?**
- A: The License Manager is an LS Retail product, which replaces the old .flf files that Microsoft delivered. It serves as a crucial component in regulating the usage of LS Retail products, utilizing a call-home functionality to ensure license compliance. Its primary purpose is to act as a centralized storage hub for all product licenses issued to customers, thereby enabling products to request and verify license information based on customer and product details. The License Manager uses the License Key provided by the license team as a reference to determine if the customer has a valid license or not.
- Q: Is LS Central for forecourt available for cloud/SaaS implementations?**
- A: LS Central with the forecourt extension can be used in any scenario, both connecting to the cloud, a store server or a hosted server.

**Q: When prepay is used on the POS, and it sends the information to the forecourt controller is the information sent then to the DOMS (pumps) immediately or after the transaction is paid on the POS?**

A: The functionality in the upcoming version 26 is that the information about the prepay is sent after the transaction is paid and posted on the POS, just before the process of printing the receipt. In current and older versions this information was sent after the printing of the receipt had finished.

**Q: Do we have standard reports for LS Central for forecourt?**

A: LS Central has some standard retail reports but reporting is mostly handled by Analytics for LS Central, hosted on Microsoft Azure, that combines the advanced analytics and predictive capabilities of Power BI, Microsoft's business intelligence service, with seamless connections to external data sources.

**Q: Has there been any discussion about integrating electric charging stations somehow?**

A: The integration of the electric charging stations depends on the capabilities of the forecourt controller. Some controllers allow the POS system to also process EV charging payments in the same way as fuel transactions are handled. That would be the preferred way.