



News and updates from LS Retail

PARTNER OPERATIONS

Partner Survey webinar - register now

In September we conducted our annual partner survey to get feedback on how we can improve your experience with working with us from LS Retail.

Overall NSAT satisfaction has increased from 112 points in 2021 to 118 now. Our goal is to keep on improving the score, but we also want to keep you informed about the feedback we got and how we plan to address the points.

We have set up a [webinar on December 14, 2022](#) to discuss the results of the Partner Survey, which actions we intend to take based on these results, and get other important information across to you. To join the webinar, please click the below button to sign up. Even if you cannot attend the live event, please sign up and we will send you links to a recording.

[Click here to find out more](#) about the topics we will discuss in the webinar and the first actions we have been taking after getting your important feedback.

Register for the Partner Survey webinar on Dec. 14, at 1 PM GMT

Important message from Partner Operations

Ongoing offers:

Following the expiration of the **Current Bridge to the Cloud (BTC) Promotion** on December 30, 2022, a New **Bridge to the Cloud 2 (BTC2) promotion** will be available as of **February 1, 2023** not on **January 1, 2023** as previously announced.

Important end-of-year dates

Please note the important dates December 2022:

- **December 26:** Closed
- **December 28:** Last day to submit orders to guarantee processing in December

Furthermore, to ensure your orders are processed: If your order requires pre-payment, provide proof of funds transferred to LS Retail and make sure no overdue invoices are pending on your account prior to the LS Retail cut-off time. Please send

all related enquiries to accounting@lsretail.com.

DEVELOPMENT

LS Central 21.0 released

This version is built on Microsoft Dynamics 365 Business Central 2022, release wave 2, cumulative update 1, build 21.1.48363.48638.

LS Central is now ready for upgrading to the New Price Module introduced by Microsoft in version 16. This upgrade will be done automatically in version 22 (Q2, 2023). The main change in LS Central is that Item Prices can no longer be changed from the **Retail Item Card**. Prices are now manipulated through the standard **Sales Price Lists**. [See announcement.](#)

For more details please refer to the [Release Notes](#).

Important note: The first AL version of LS Central for pharmacy - LS Central for pharmacy W1 21.0 (beta) - will be released in the coming days, and we will add it to the release package on the [LS Retail Portal](#) when the time comes.

SaaS performance issues - how to report to Microsoft

A few of our LS Central partners have reported performance issues in SaaS, for instance when many users are logged into the SaaS client. We have reported this to Microsoft.

Microsoft wants to convey the message to you, our partners, that they care a great deal about your experiences in SaaS. They want to know if you are experiencing issues of any kind in SaaS, so they can react and improve.

For further clarification and to find out what to do and how to report the please refer to this [announcement](#).

LS Insight 2022.3 released

Recently we released a new version of LS Insight, BI solution for LS Central.

It includes updates to the sales report, family code and special group have been added and return reasons from POS. In inventory report we added a season coverage report and we have also fixed duplicate lines in purchase orders.

[Want to know more?](#)

EVENTS



NRF 2023: Retail's Big Show



conneXion APAC

New York, Javits Convention Center

January 15 - 17, 2023

Our team will be at booth #4693 showcasing our unified software solutions for retail and hospitality.

[More](#) 

The Westin Resort Nusa Dua, Bali

March 08 - 09, 2023

Don't miss the chance to get updates from LS Retail's leadership, industry experts and technology specialists!

[More](#) 

Find us on social media:



LS Retail, an Aptos company, develops software for retail, hospitality, pharmacy, gas stations and restaurants. Our solutions have been installed in more than 90,000 stores globally.

For more information, visit www.lsretail.com.

LS Retail | Hagasmari 3, 201, Kopavogur, Iceland
You received this email because you're subscribed to .
[Manage preferences](#)